- Optimize the data logging distribution $π*$ over prompts
- $\lim_{\pi} \max_{x_i \in \mathcal{X}} x_i^{\top} V_{\pi}^{-1} x_i \quad V_{\pi} = \sum_{\pi_i} x_i x_i^{\top}$
- over p
- •
- Sample all prompts that have non-zero supp over x_i
- Traditional D-optimal design samples 1, 3, and 4
-
-
-
-

NEURAL INFORMATION NH

Optimal Design for Human Preference Elicitation

Subhojyoti Mukherjee*, Anusha Lalitha, Kousha Kalantari, Aniket Deshmukh, Ge Liu *, Yifei Ma, Branislav Kveton* Amazon Web Services *Work Done at Amazon

Given a set of *L* prompts, representing *questions*, each with *K* items representing candidate *answers*. The objective is to learn a preference model that can rank all answers for every prompt by querying humans for feedback.

Learning Preference Models

To effectively learn preference models, we study efficient methods for human preference elicitation

- Evaluate the ranking loss defined as
-
- = 2 that only focusses on uncertainty reduction
- compute the feature vector $x_{i,k} = vec(q_i a_{i,k}^T)$

Learning Protocol: **D**-**op**timal d**e**sign (**Dope**)

- 1. L questions with K candidate answers, indexed by integers
- 2. Ask questions $I_t \sim \pi^*$ according to an **optimal K-way ranking design** π^*
- 3. Collect human feedback for n rounds
- 4. Learn the human-preference reward model

Prediction Error of **Dope**

With probability at least 1- δ the prediction error of Dope under ranking feedback is

$$
\max_{i \in [L]} \text{tr}(\mathbf{A}_i^\top (\hat{\boldsymbol{\theta}}_n - \boldsymbol{\theta}_*)(\hat{\boldsymbol{\theta}}_n - \boldsymbol{\theta}_*)^\top \mathbf{A}_i) = O\left(\frac{K^6(d^2 + d\log(1/\delta))}{n}\right)
$$

- θ_* is the unknown human-preference reward model parameter and $x_{i,k}$ is the feature vector for prompt i and candidate answer k
- **Absolute feedback model:** Human provides a reward for each prompt in list I_t chosen by the agent. Agent observes noisy rewards of the form:

$$
y_{t,k} = \mathbf{x}_{I_t,k}^\top \boldsymbol{\theta}_* + \eta_{t,k}
$$

-
- The RHS decreases with the number of samples n
-
- no dependence on K

• **Ranking feedback model:** Human orders all K candidates in prompt I_t selected by the agent. The feedback is a permutation $\sigma_t: [K] \to [K]$, where $\sigma_t(k)$ is the index of the k -th ranked candidate answer. Assume that the human preference follows *Plackett-Luce Model (PL):*

$$
p(\sigma_t) = \prod_{k=1}^K \frac{\exp[\mathbf{x}_{I_t, \sigma_t(k)}^\top \boldsymbol{\theta}_*]}{\sum_{j=k}^K \exp[\mathbf{x}_{I_t, \sigma_t(j)}^\top \boldsymbol{\theta}_*]}.
$$

• Prediction error of Dope under absolute feedback has similar form except there is

- Given human preference data, estimate the model parameter by solving a maximum likelihood problem, which is:
	- For absolute feedback, we use the OLS estimator
	- For ranking feedback, we solve the following:

$$
\hat{\boldsymbol{\theta}}_n = \argmin_{\boldsymbol{\theta} \in \Theta} \ell_n(\boldsymbol{\theta}), \quad \ell_n(\boldsymbol{\theta}) = -\frac{1}{n} \sum_{t=1}^n \sum_{k=1}^K \log \left(\frac{\exp[\mathbf{x}_{I_t}^\top]}{\sum_{j=k}^K \exp} \right)
$$

- How to collect data so that the solution is close to unknown θ_* ?
- **Optimal Design:** Given *n* samples, how to allocate samples
	- that can efficiently estimate the unknown θ_* ?

Traditional Vs Matrix D-Optimal Design

 $\frac{\sum\limits_{t,\sigma_t(k)} \boldsymbol{\theta}]}{\mathbf{p}[\mathbf{x}_{I_t,\sigma_t(j)}^\top \boldsymbol{\theta}]}$

Experiments

• We vary logged dataset size n and average over multiple random runs

LLM generates multiple answers for a given prompt 4. To store and retrieve data. Human ranks the answers

Prompt: What is the primary function of a firewall in computer networks?

> • Compared methods: (i) Dope: Our proposed approach, (ii) *Unif:* Uniform sampling of lists, (iii) *Avg Design:* Lists are represented by average feature vectors over items, (iv) *Clustered Design:* Avg Design with k-means clustering, (v) *APO:* Dueling design for K

(3) > (4) > (1) > (2) \bullet **We show that D-optimal design reduces the uncertainty of the estimate** $\widehat{\boldsymbol{\theta}}$ \overline{n} maximally by generalizing the Kiefer-Wolfowitz theorem to matrices

• For both question and answer 768-dim Instructor embedding is projected down and

Synthetic dataset with ranking feedback, $K = 4$ $-$ Unif - Dope (Ours) - Dope (Ours) 1.6 - Avg Design - Avg Design **Clustered Design** - Clustered Design $\overline{}$ APO σ 1.2 1.0 $\overline{\mathcal{Z}}$ 0.8 $0.20 30 40 50 60 70 80 90 100$ Number of logged interactions Anthropic dataset with ranking feedback, $K = 2$ $-$ Unif - Dope (Ours) 0.35 - Dope (Ours) - Avg Design - Avg Design Clustered Design Clustered Design 0.25 0.20 0.15 300 400 500 600 700 800 900 100 Number of logged interactions

Problem Setting

We study two models of human feedback, absolute and ranking:

Matrix Kiefer-Wolfowitz

Theorem 1 (Matrix Kiefer-Wolfowitz). Let $M \ge 1$ be an integer and $A_1, \ldots, A_L \in \mathbb{R}^{d \times M}$ be L matrices whose column space spans \mathbb{R}^d . Then the following claims are equivalent:

- (a) π_* is a minimizer of $g(\pi) = \max_{i \in [L]} tr(\mathbf{A}_i^{\top} \mathbf{V}_{\pi}^{-1} \mathbf{A}_i)$
- (b) π_* is a maximizer of $f(\pi) = \log \det(\mathbf{V}_{\pi})$.
- (c) $g(\pi_*) = d$.

Furthermore, there exists a minimizer π_* of $g(\pi)$ such that $|\text{supp}(\pi_*)| \leq d(d+1)/2$.

• Optimize the data logging distribution π^*

$$
\text{orompts}_{\pi_*} = \underset{\pi \in \Delta^L}{\arg \min} \max_{i \in [L]} \text{tr}(A_i^{\top} \Sigma_{\pi}^{-1} A_i)
$$
\n
$$
\Sigma_{\pi} = \sum_{i=1}^{L} \pi(i) A_i A_i^{\top}
$$

• Absolute feedback: $\mathbf{A}_i = [\mathbf{x}_{i,k}]_{k \in [K]}$ • Ranking feedback: $\mathbf{A}_i = [\mathbf{x}_{i,j} - \mathbf{x}_{i,k}]_{(j,k) \in [K]^2: j < k}$ • Equivalent to solving $\pi_* = \arg \max \log \det(\Sigma_\pi)$ • Optimal distribution is sparse $\pi \in \Delta^L$

$$
\overline{\underline{\mathcal{L}}}
$$

$$
\mathbf{L}_i),\,where~\mathbf{V}_{\pi} = \sum_{i=1}^L \pi(i) \mathbf{A}_i \mathbf{A}_i^{\top}.
$$

Possible Answers: 1.To encrypt data. 2.To speed up internet connections. 3.To protect networks from unauthorized access.

4.To store and retrieve data.

The LHS is the maximum prediction error and controls the variance of the estimator

• The dependence on K can be further reduced by more careful analysis